

3 simple steps to cleaner horse rugs



1. Collection and Delivery Service

Call or email us to let us know you have items ready for collection. We will then arrange for FedEx to collect the rugs from you. The packages are able to be tracked to us and confirmation of their arrival can be provided.

Every customer is given their own coloured tagging system, ensuring each rug is returned as it arrives.

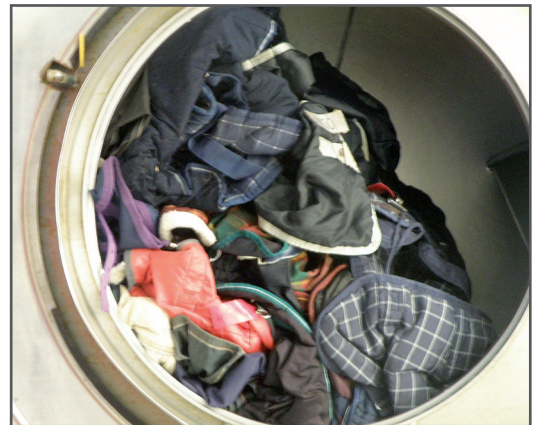
Sturdy and secure packing bags can be provided on request.

2. Washing and Finishing Process

The rugs are washed in one of our 250kg machines using a computer programme designed especially for cleaning horse rugs.

Once the wash cycle has been completed, the rugs are then heat dried to activate the protective coatings.

Our service is fast and extremely efficient and we can provide a 3 day turnaround.



3. Return of Your Items

Once the rugs are completely clean, finished and dried, we will organise return to you via Fed-Ex and again, we are able to track them from when they leave us to when they arrive at your door and are signed for.

The items will be securely packed to avoid damage in transit, and will be delivered to you the day after collection from us.

NOBODY understands and cares for your valuable items like **NovoTextile**.

Having dealt extensively with high value and high-tech materials associated with the sailing world, **NovoTextile** understands the value of your items

Call us today to talk about our process and to see how we can save you money 01489 789 449

